Setting up Citrix Workspace for virtual lab Software or Desktop environment Download and install the Citrix Workspace client from https://geo-xapp.austin.utexas.edu Off campus you will need a vpn.utexas.edu connection first https://wikis.utexas.edu/display/engritgpublic/Connecting+to+the+University+of+Texas+VPN

a) Select Detect Workspace app (if not already installed then download and Install>add account)

citrix Workspace	Welcome to Citrix Workspace app Use Citrix Workspace app to access your applications and desktops. Detect Citrix Workspace app
citrix Workspace	Just a moment, we're detecting if Citrix Workspace app is already installed. If Citrix Workspace app is detected, you will see a window in a few seconds. Please choose Launch Application. If app is not detected, no window appears. Then click Download . Note: Clicking Already installed allows you to bypass running the client detection. However, you lose features like domain pass-through authentication, which requires the native Workspace app detection to complete successfully. I agree with the Citrix license agreement Download Detect again 1 Already installed 1 Security details

b) Use geo-xapp.austin.utexas.edu for store URL or email address and continue to install



c) Sign in with your eid

Citrix Worksp	ace
User name	YOUR EID
Password:	••••••
	Log On Cancel
Secure	connection
	Citrix Workspace

- Citrix Workspace пх APPS Apps All (33) Favorites (2) Access Adobe Acrobat Adobe Illustrator Adobe Illustrator CC Adobe Photoshop Adobe Premiere 2023 2018 2023 Rush \overleftrightarrow ☆ $\overrightarrow{}$ \odot Affinity Designer Affinity Photo Agisoft Metashape Aaisoft Viewer 64 ArcGIS Pro ArcMap 1081 **Professional 64 bit** bit \overleftrightarrow ☆ ☆ М 4 Excel HeFTv **IDLE Python GUI** MATLAB R2022a Oasis montai -Permedia Educational
- a) You can now select the Apps and/or Desktop environments

b) When opening an app for first time permit all access if prompted- so your app has access to files (per below)



- c) Best to work off the S drive when working with files. Can also navigate and use your local disk from within the apps/virtual desktop. Xein Server desktop and documents have limited space as they are redirected to your Austin disk.
- 👳 files on austin disk (R:) >
- 👳 JSG Storage (S:) >

Note: This service is not designed to backup your files. You can save to JSG Storage (S) (mostly unlimited space - or Austin disk (R) – already includes your desktop and documents (limited 5gb or less unless) or your local computer.

Workspace Troubleshooting :

1. Reboot your machine.

If the problem persists, make sure you have the most recent version of the Citrix Workspace <u>https://www.citrix.com/products/receiver.html</u> on your machine.

2. Reset Citrix Workspace.

Right click on the Citrix Workspace icon in Windows system tray and select Advanced Preferences. Then reset your workspace to clear app settings and re apply connection.

Connection center Shortcuts and Reconnect Citrix Workspace Updates Reset Citrix Workspace Support information Citrix Files	High DPI Keyboard and Language bar Data collection Delete passwords Citrix Casting Log Collection		

About

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