Setting up Citrix Workspace for virtual lab Software or Desktop environment
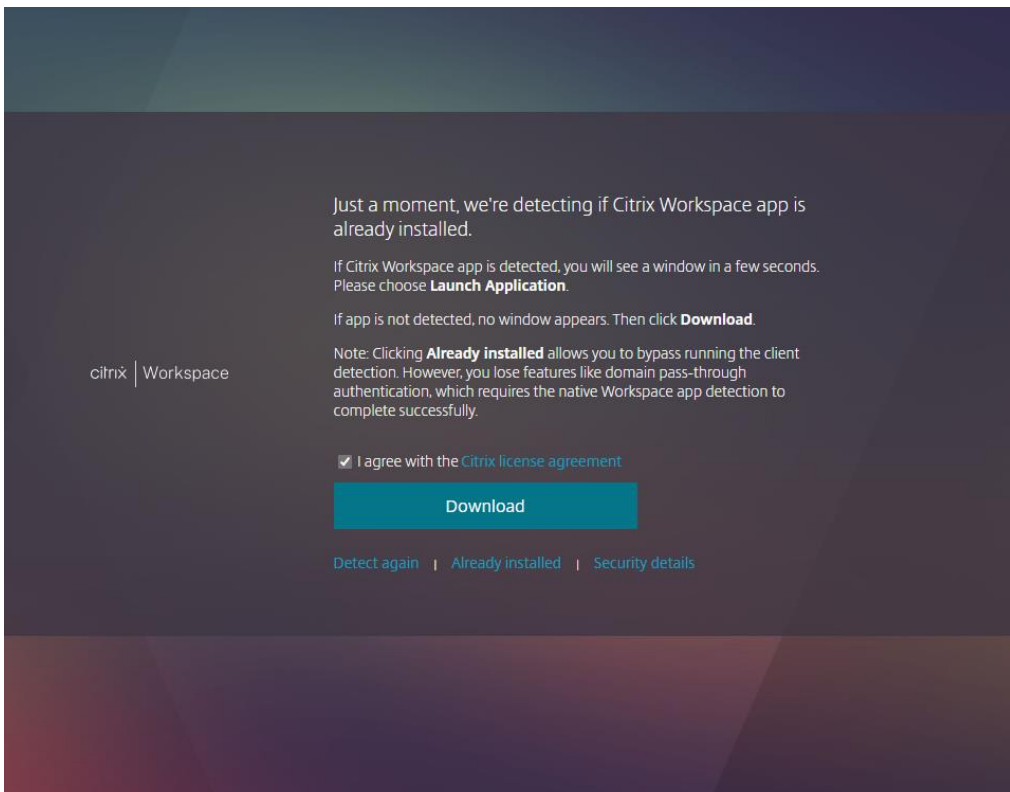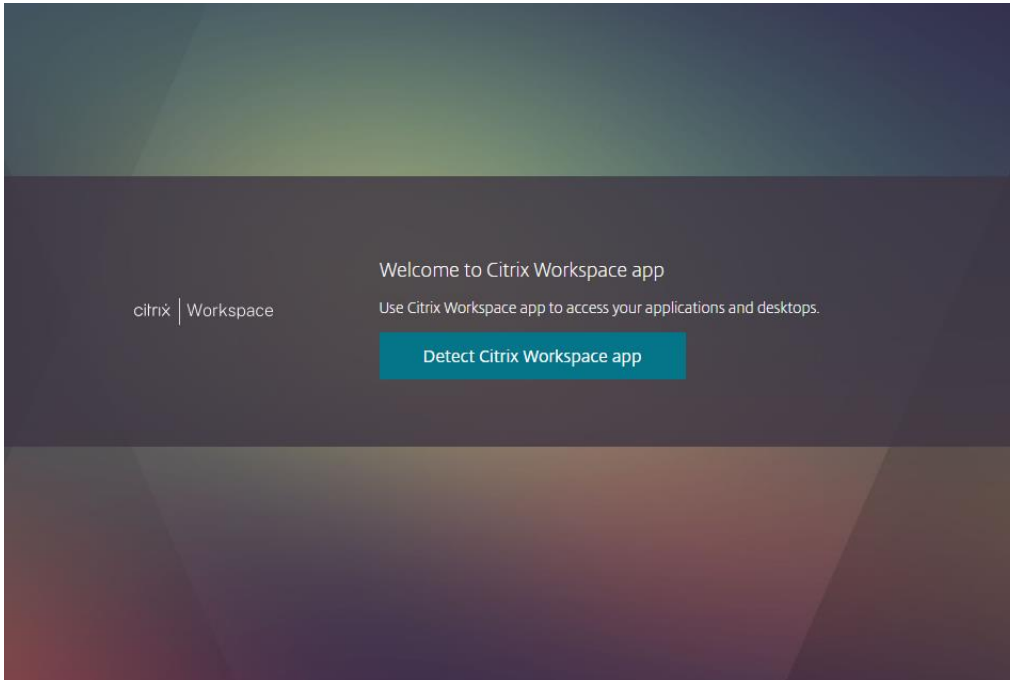Download and install the Citrix Workspace client from https://geo-xapp.austin.utexas.edu
Off campus you will need a vpn.utexas.edu connection first
https://wikis.utexas.edu/display/engritgpublic/Connecting+to+the+University+of+Texas+VPN

     a)   Select Detect Workspace app (if not already installed then download and Install>add account)

Welcome to Citrix Workspace app

Use Citrix Workspace app to access your applications and desktops.

Detect Citrix Workspace app

citrix | Workspace

Just a moment, we're detecting if Citrix Workspace app is already installed.

If Citrix Workspace app is detected, you will see a window in a few seconds. Please choose **Launch Application**.

If app is not detected, no window appears. Then click **Download**.

Note: Clicking **Already installed** allows you to bypass running the client detection. However, you lose features like domain pass-through authentication, which requires the native Workspace app detection to complete successfully.

☑ I agree with the Citrix license agreement

Download

Detect again | Already installed | Security details

citrix | Workspace

b) Use geo-xapp.austin.utexas.edu for store URL or email address and continue to install
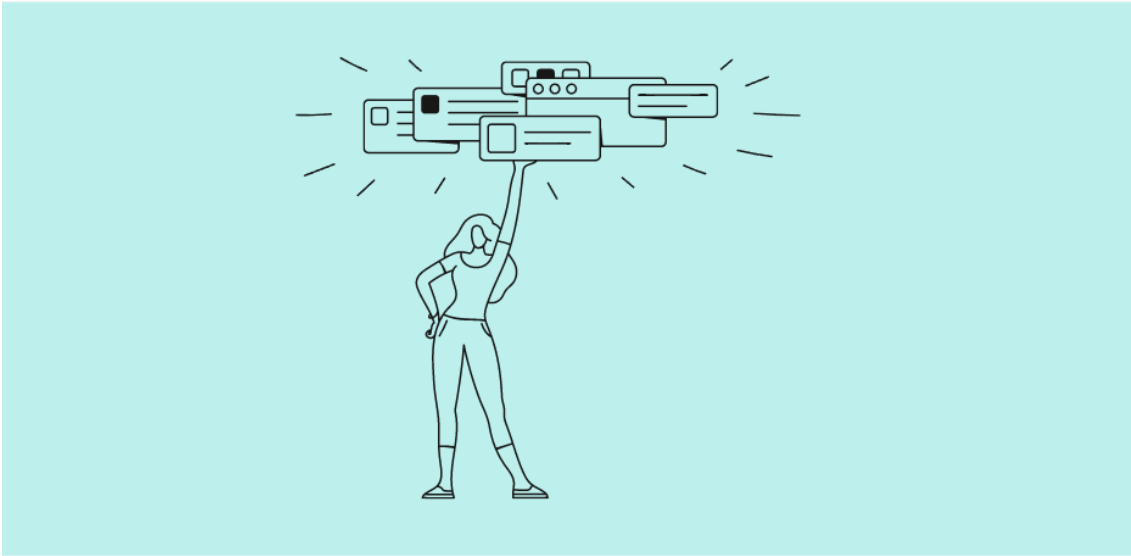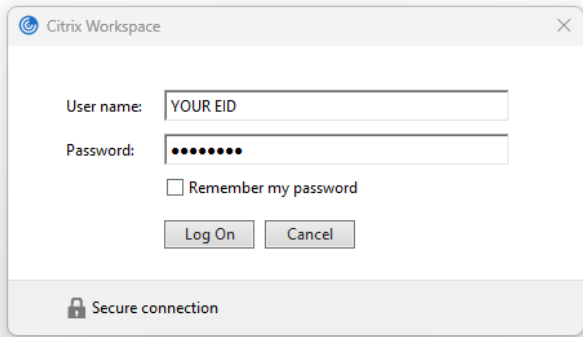

Welcome to Citrix Workspace
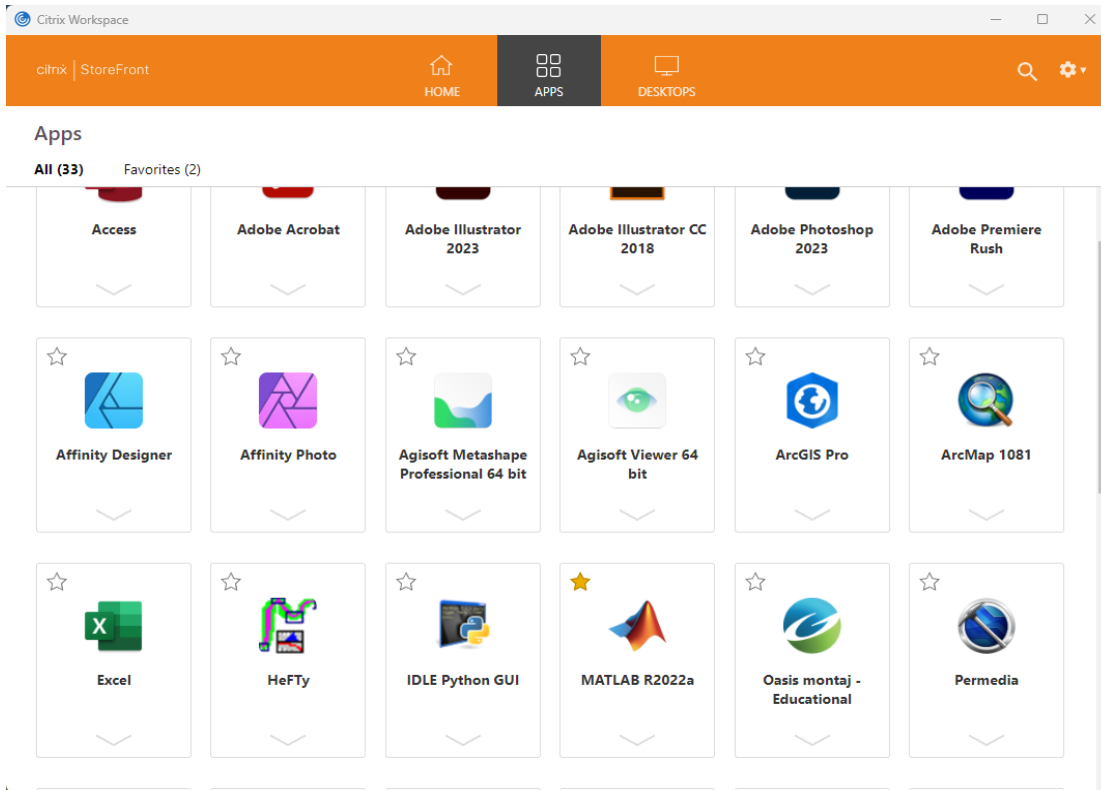
geo-xapp.austin.utexas.edu

Continue

c) Sign in with your eid

Citrix Workspace

Citrix Workspace   ✕

User name: YOUR EID

Password: ••••••••

☐ Remember my password

Log On   Cancel
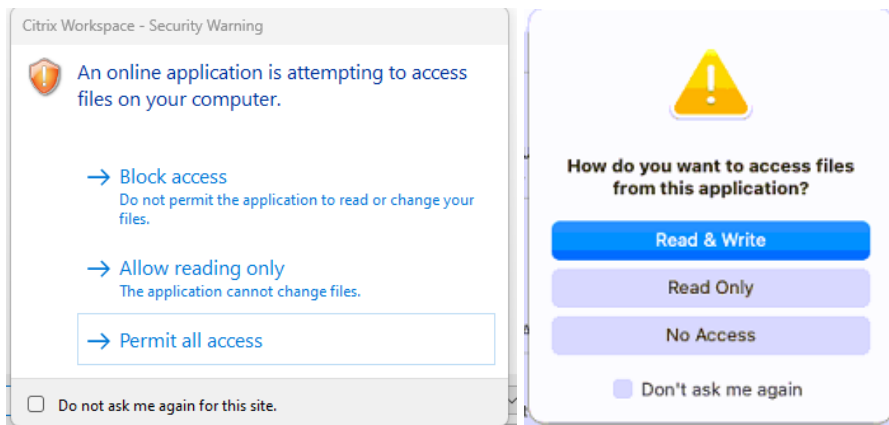
🔒 Secure connection
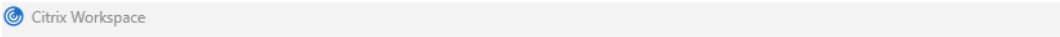
Citrix Workspace

a) You can now select the Apps and/or Desktop environments

b) When opening an app for first time permit all access if prompted- so your app has access to files (per below)

Pc   mac

c) Best to work off the S drive when working with files. Can also navigate and use your local disk from within the apps/virtual desktop. Xein Server desktop and documents have limited space as they are redirected to your Austin disk.

> 🖳 files on austin disk (R:)
> 🖳 JSG Storage (S:)

Note: This service is not designed to backup your files. You can save to JSG Storage (S) (mostly unlimited space - or Austin disk (R) – already includes your desktop and documents (limited 5gb or less unless) or your local computer.

***Workspace Troubleshooting* :**

1.   Reboot your machine.

If the problem persists, make sure you have the most recent version of the Citrix Workspace
https://www.citrix.com/products/receiver.html   on your machine.

2.   Reset Citrix Workspace.
Right click on the Citrix Workspace icon in Windows system tray and select Advanced Preferences. Then reset your workspace to clear app settings and re apply connection.