

Purpose:

To provide Jackson School students, faculty, staff and visitors a means to utilize licensed programs on or off campus. Geo-Xen Apps can be used from a personal or university machine (pc or mac). It is designed for individual and small group use but not recommended for replacing lab computer software or multiple use in classroom setting.

This service is not designed to backup your files. Save to your local computer or network drives:

[\\files.geo.utexas.edu](https://files.geo.utexas.edu) (also called S drive)

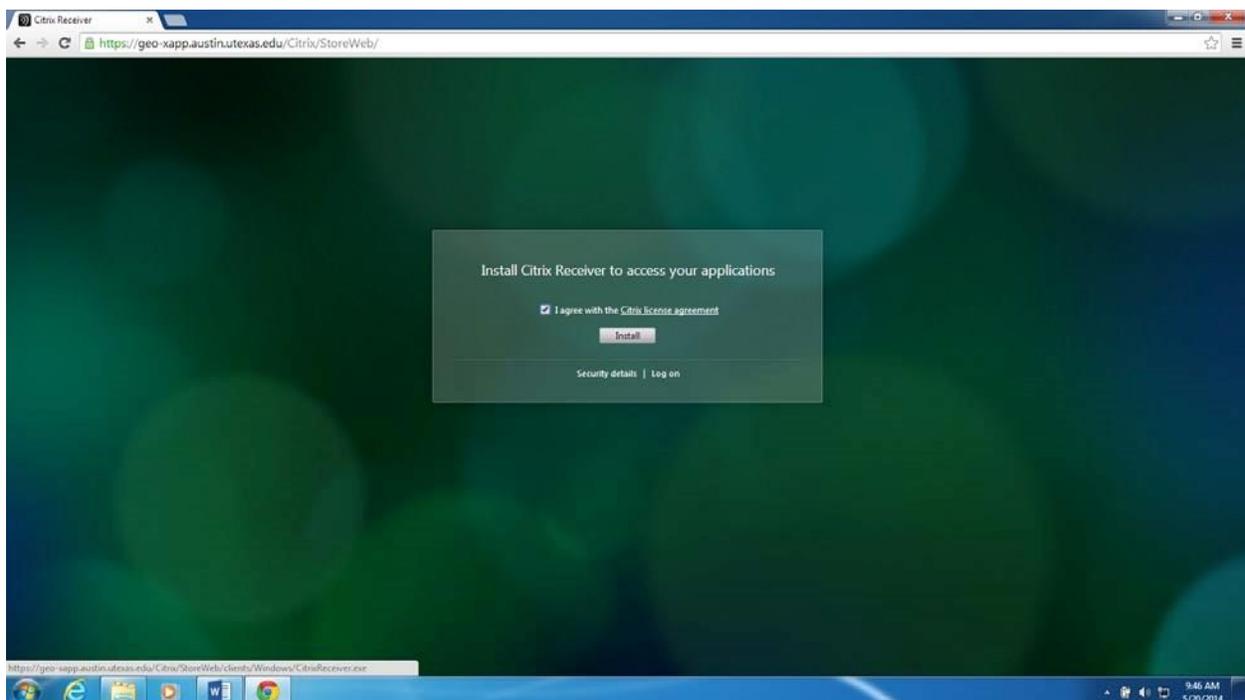
IMPORTANT: The desktop and documents files use austin disk as default for storage. Please don't save more than 2GB unless you plan on purchasing more space. Having over 2gb of data on the desktop/documents can break the programs.

MAC's- on some macs you need to enable download from "anywhere" to install the Citrix receiver. Found under system preferences>security & privacy. **(More information for Macs starting on page 12)**

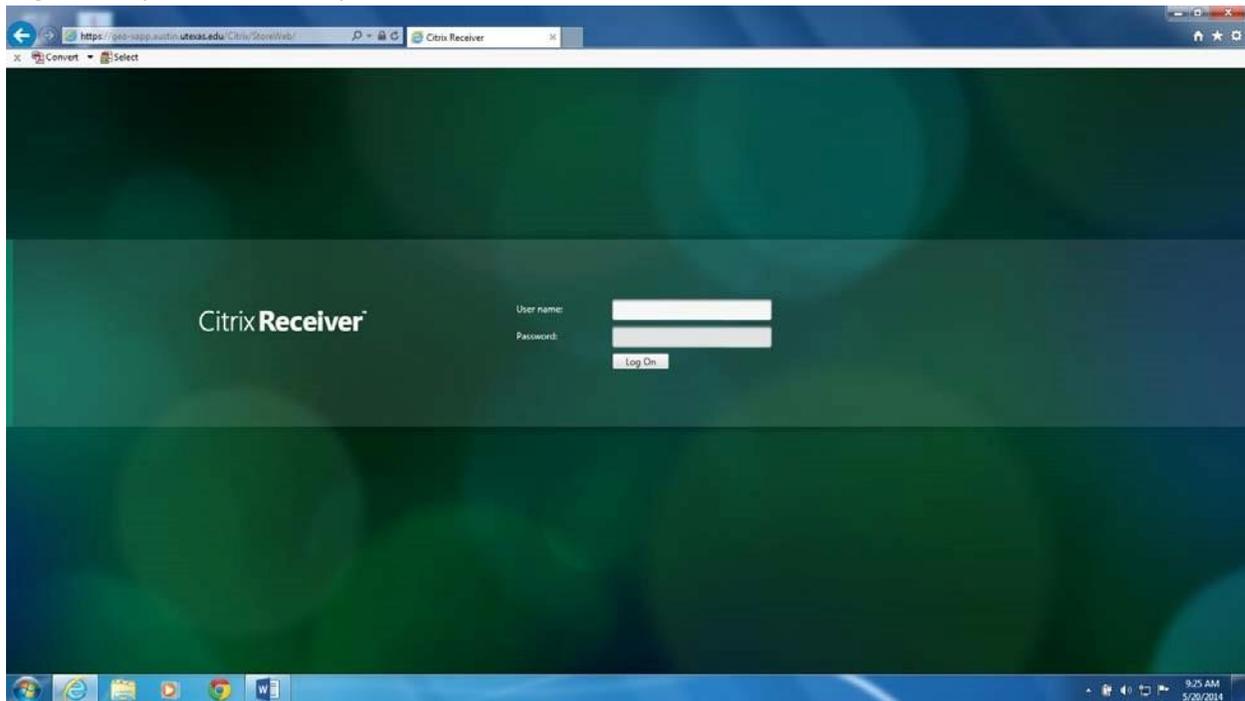
GETTING STARTED:

FIRST TIME USERS- Windows-install the CITRIX Receiver or Workspace

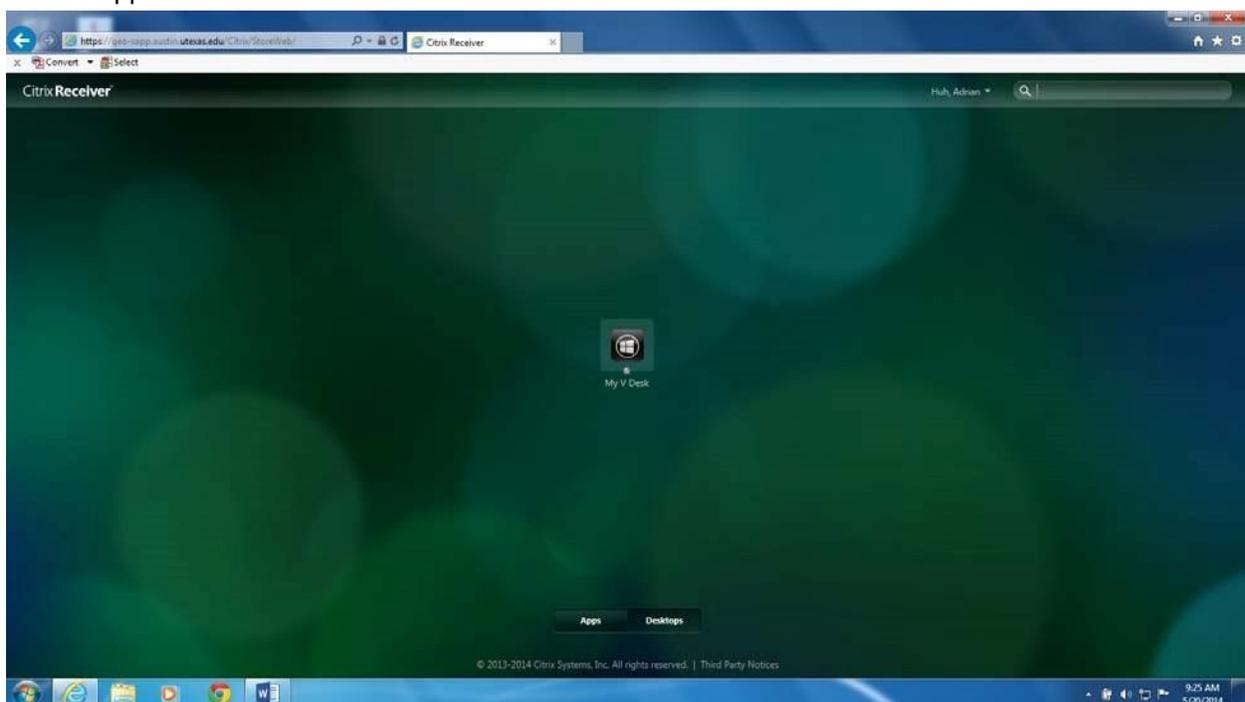
<https://geo-xapp.austin.utexas.edu>



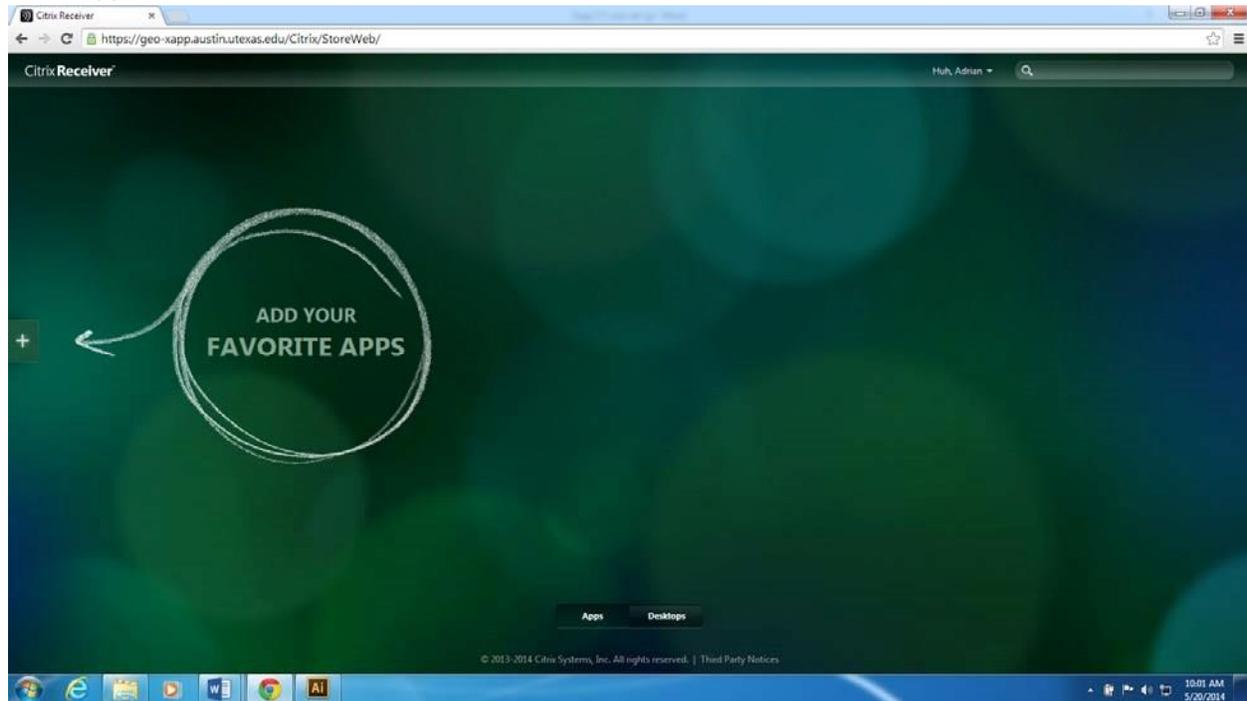
Log in with your eid and eid password



After logging in you can choose to either run individual apps or log in a Virtual Desktop environment that has the apps.



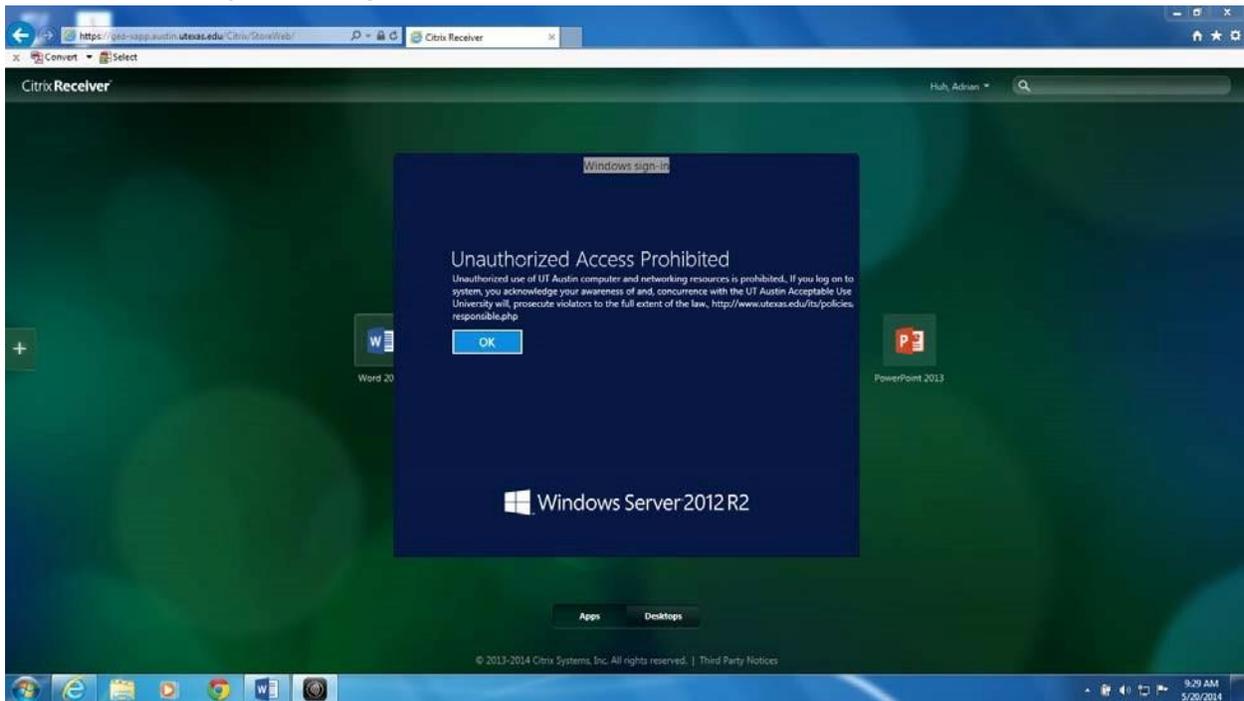
Go to Apps



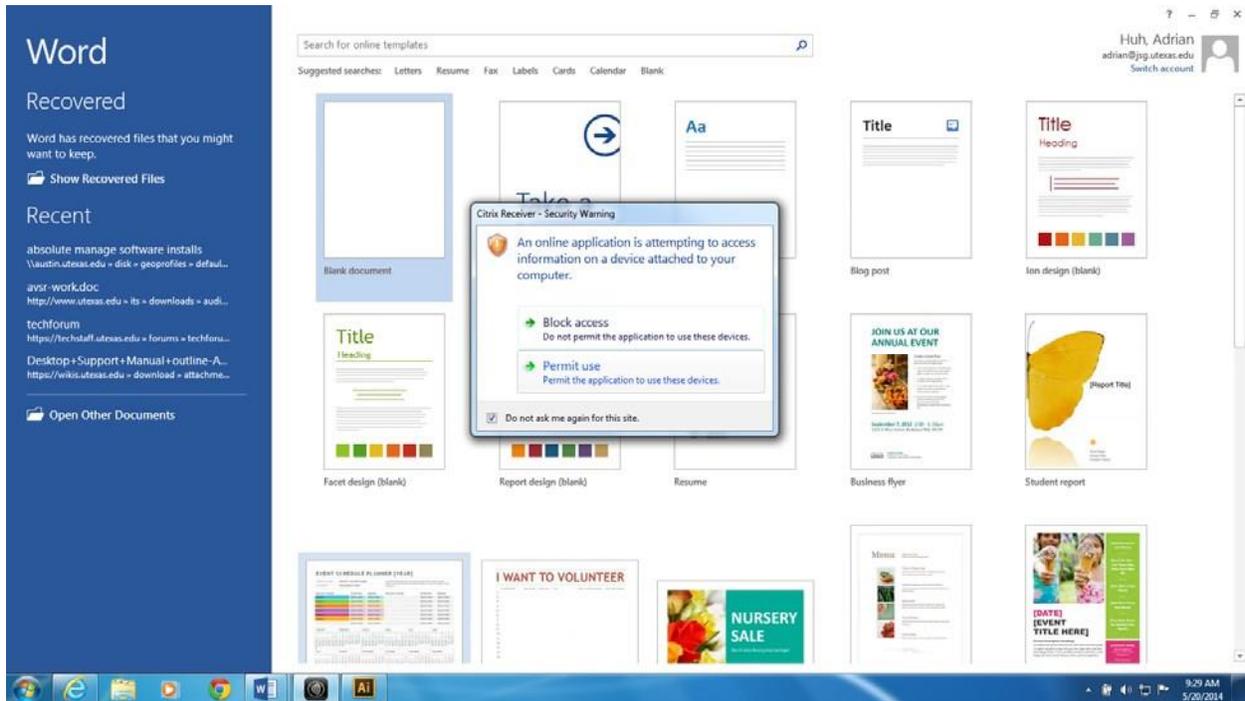
In the Apps section you can choose the programs you want to run (via the web interface)



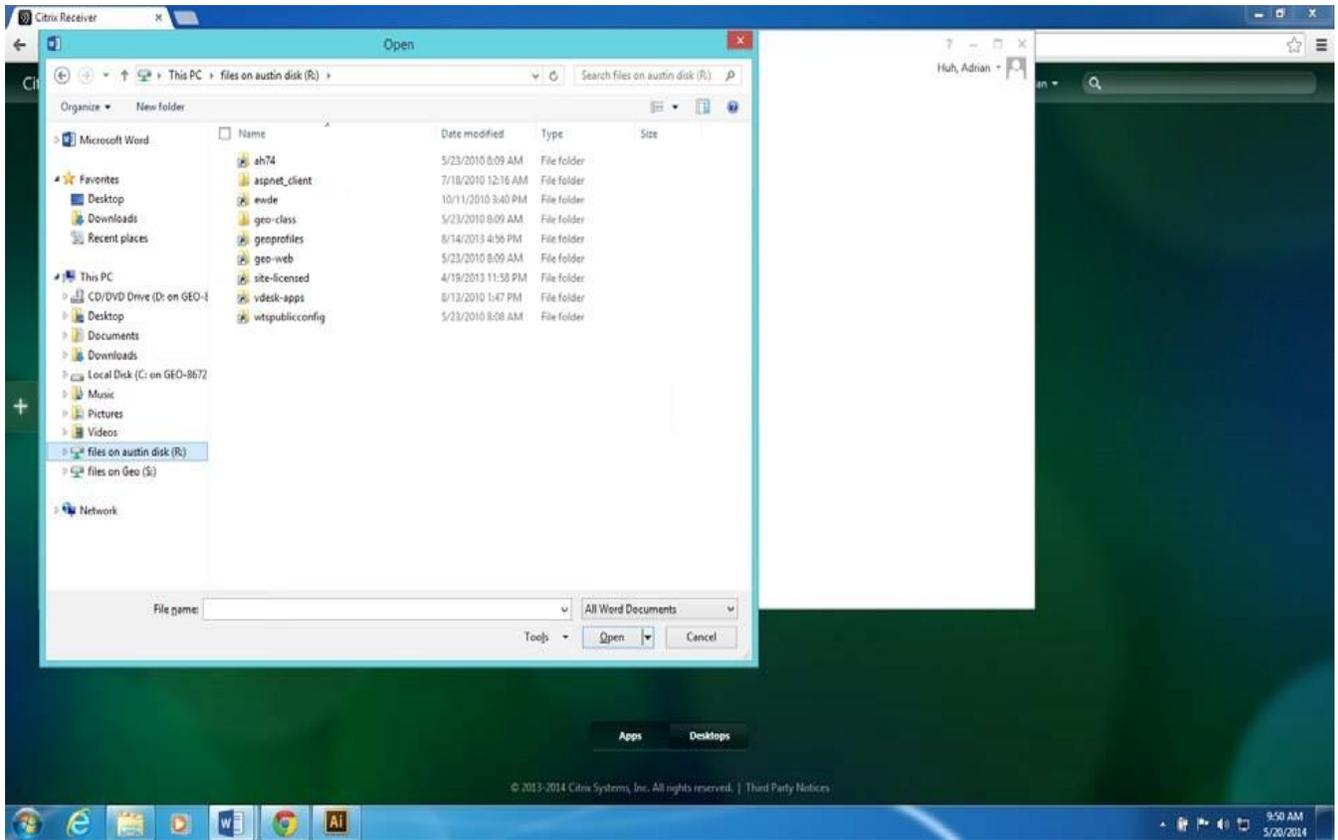
Press **ENTER** on **Keyboard** to agree to the terms and run the software.



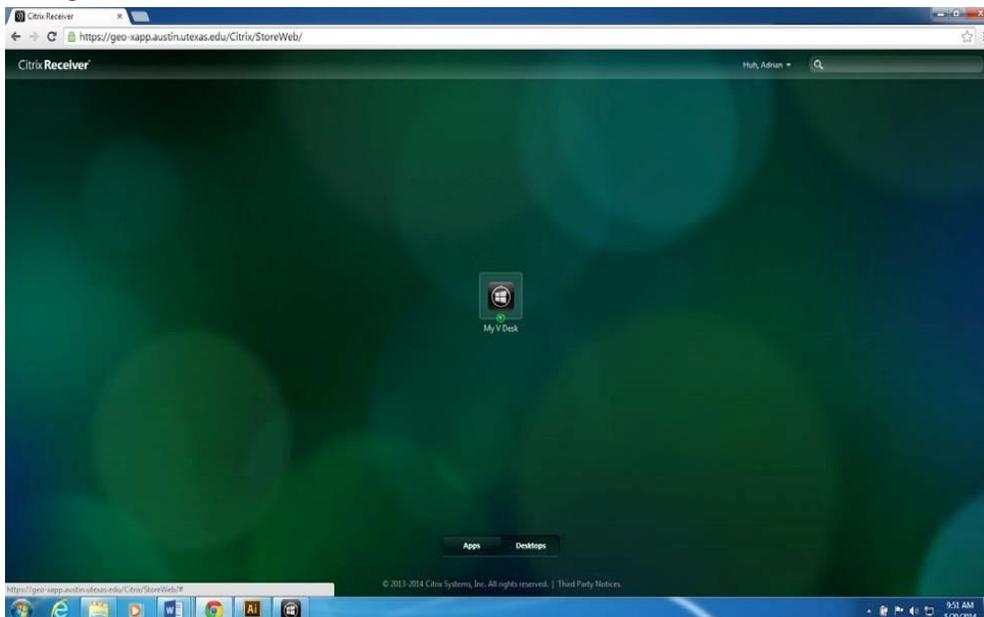
Permit use of applications on your machine. Do not block access unless you want to restrict your options.



You can open or save to network drives or your computer under This PC



Desktop Environment-In the Virtual Desktop environment you will see a normal desktop with your files. Files are typically redirected to Austin disk. You can also save locally to your computer or another storage device.



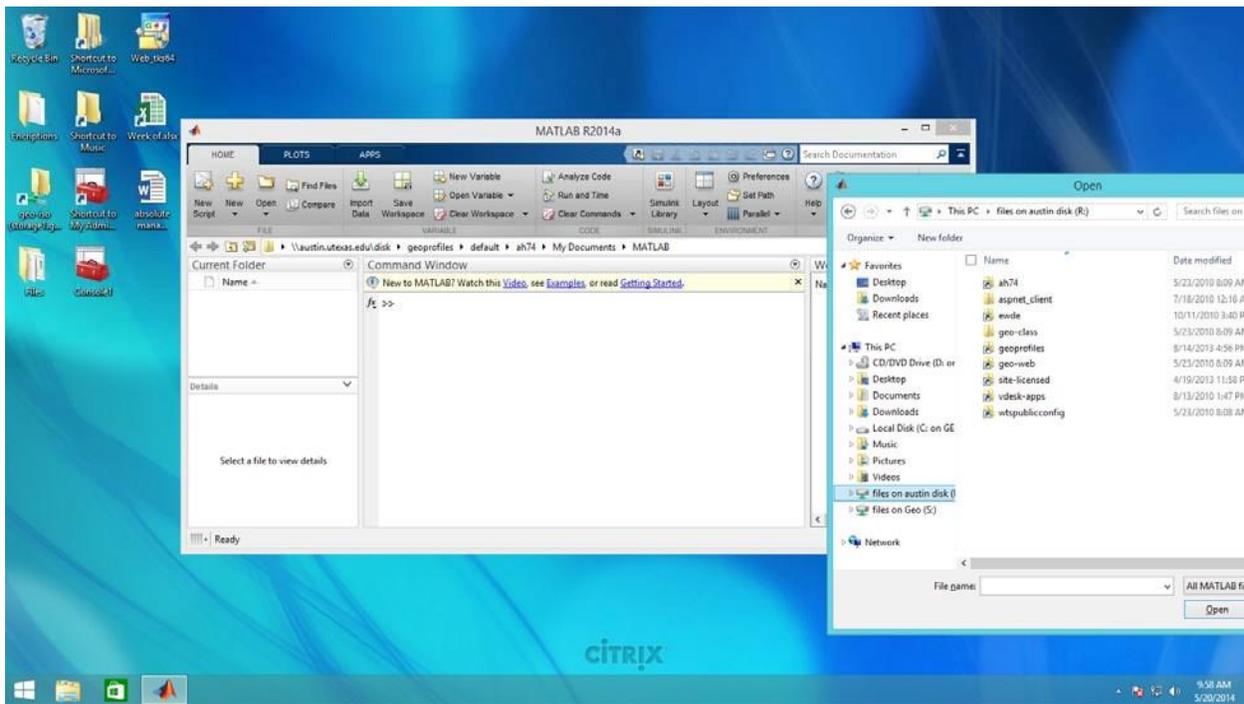
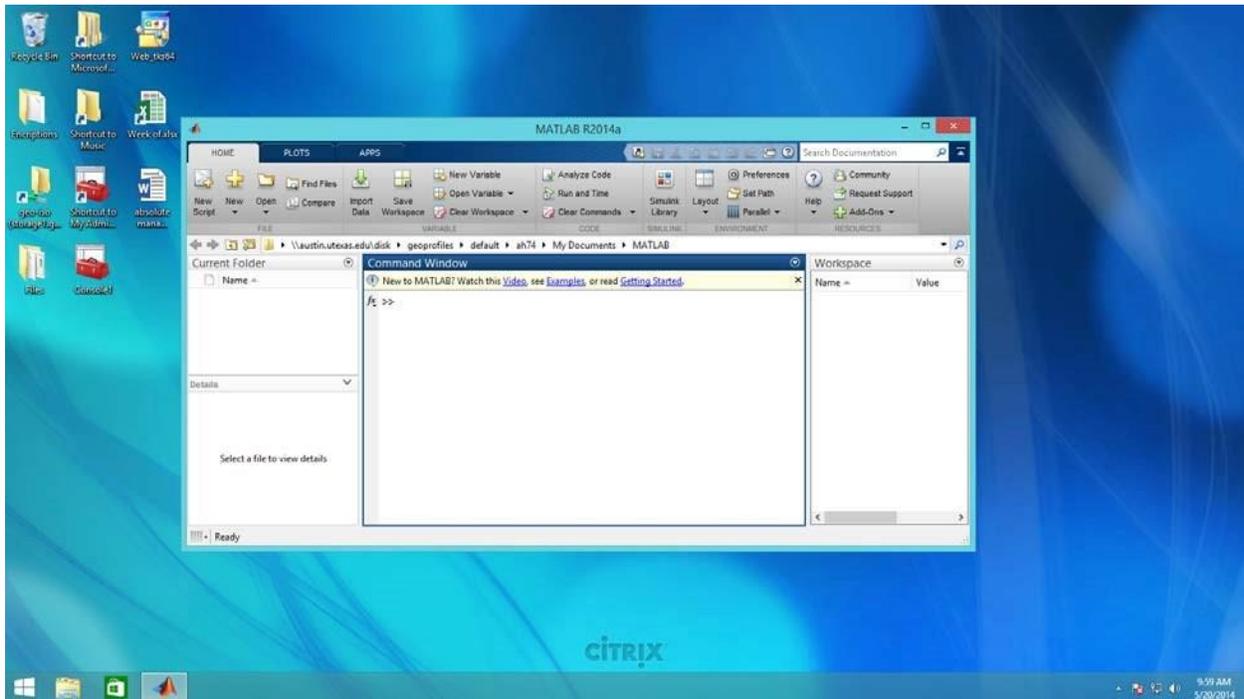
Desktop environment



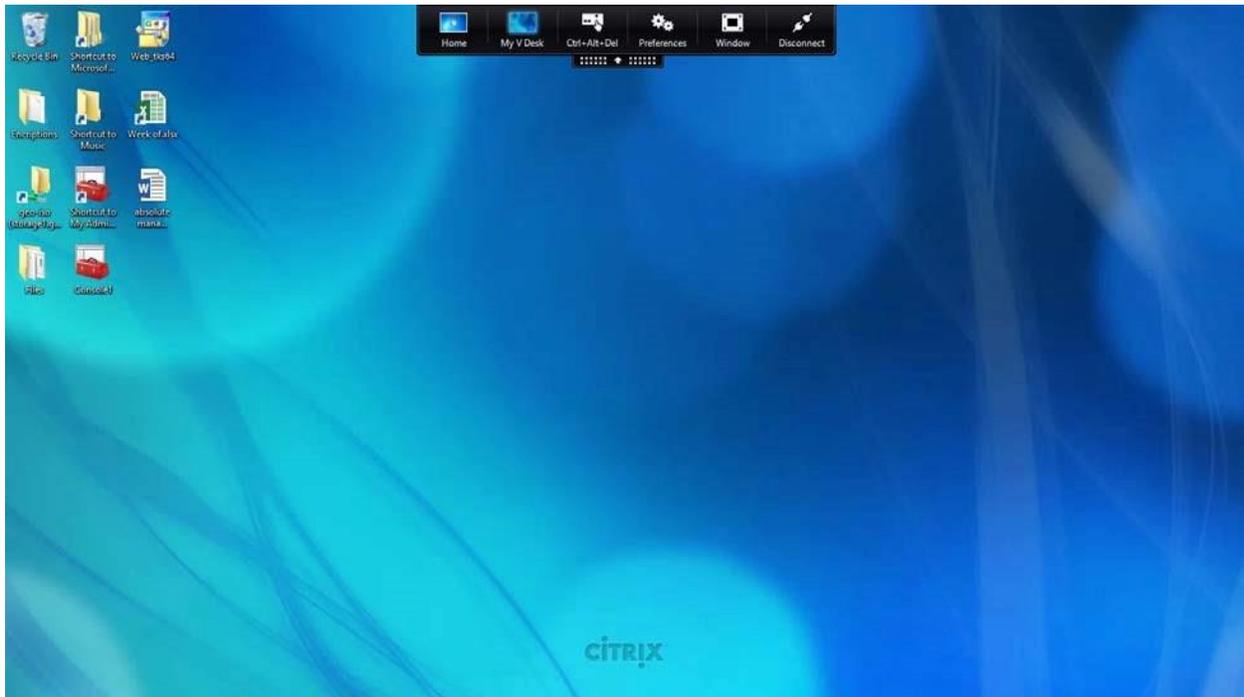
Apps in the Virtual Desktop environment are like apps in Windows 8



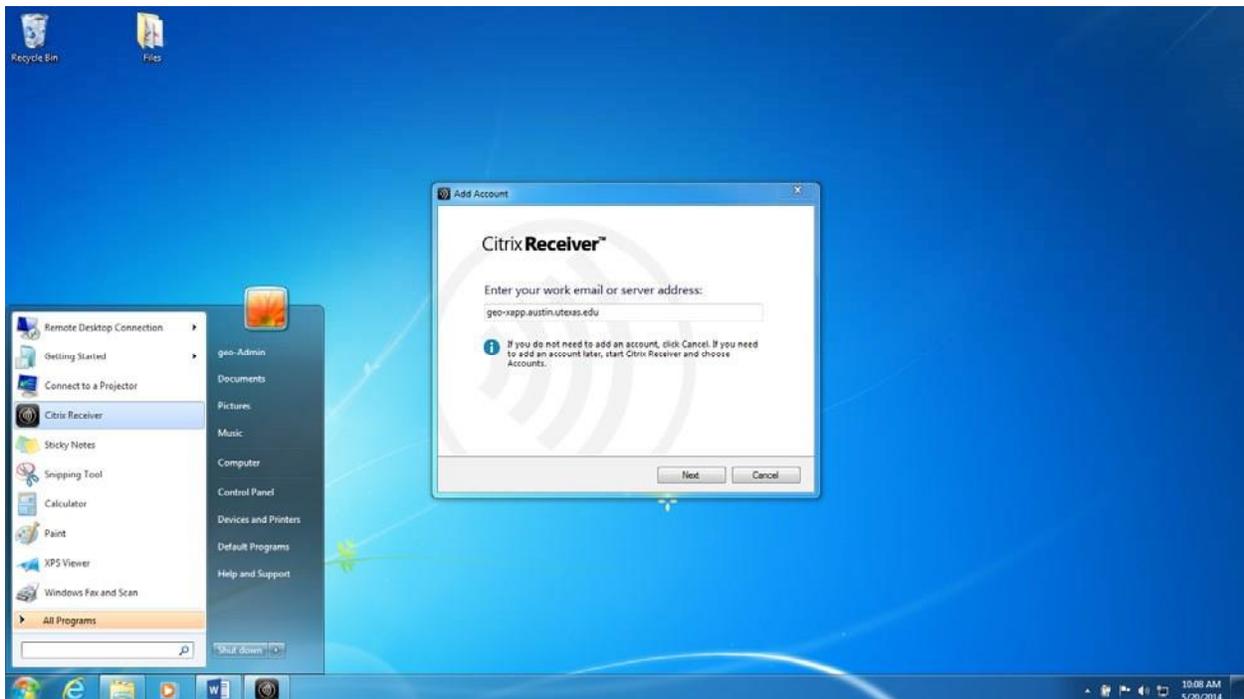
You can save to your computer or network drive.



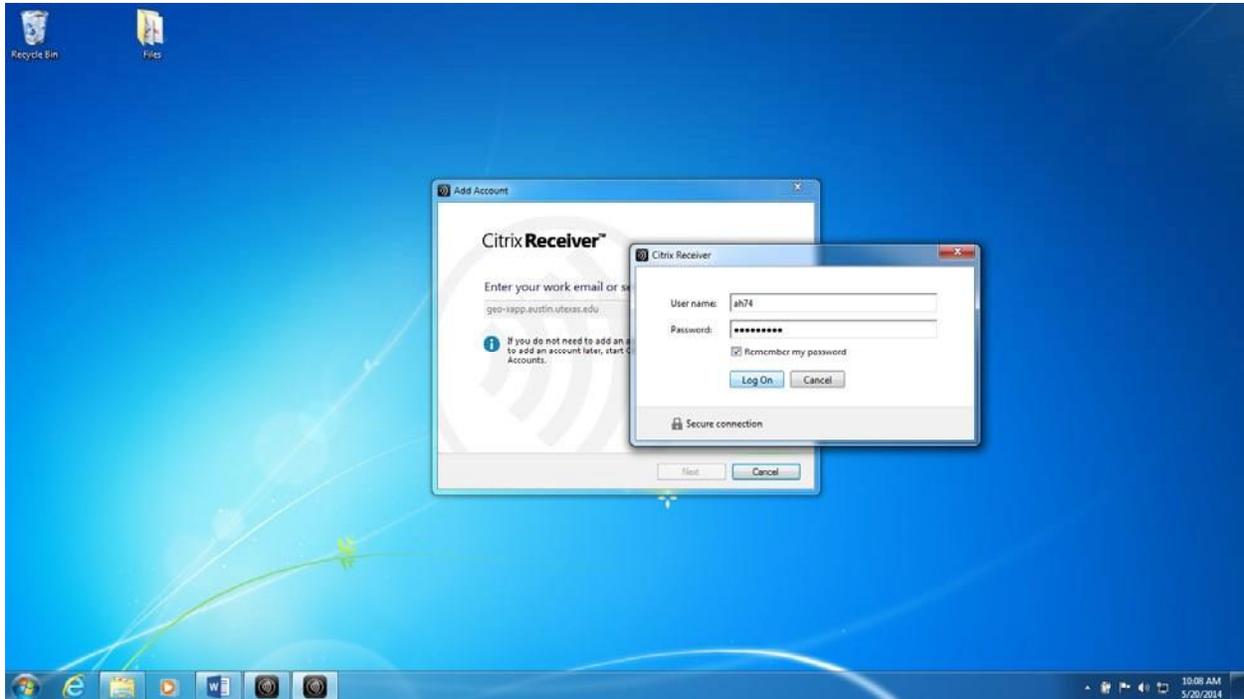
Top menu lets you disconnect



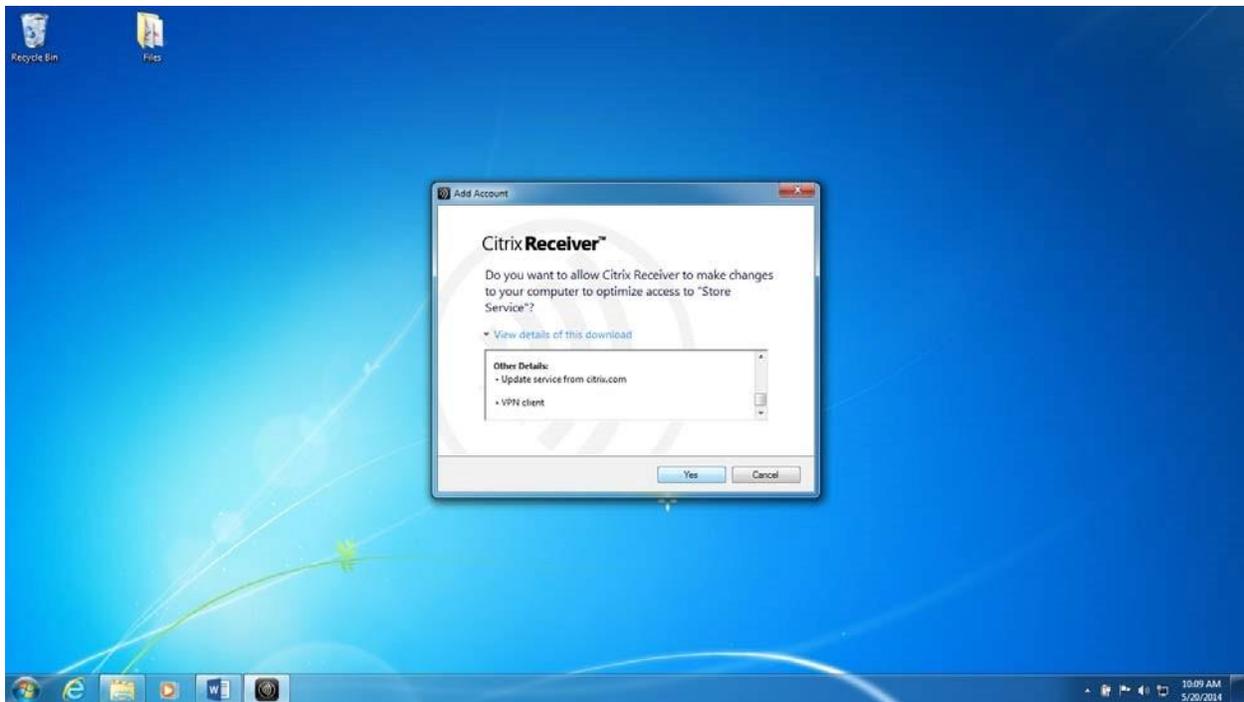
You can also configure the “Citrix Receiver” to run locally on your personal machine without going to the website. To configure the receiver: Open the receiver and type in **geo-xapp.austin.utexas.edu** for the **work email or server address**

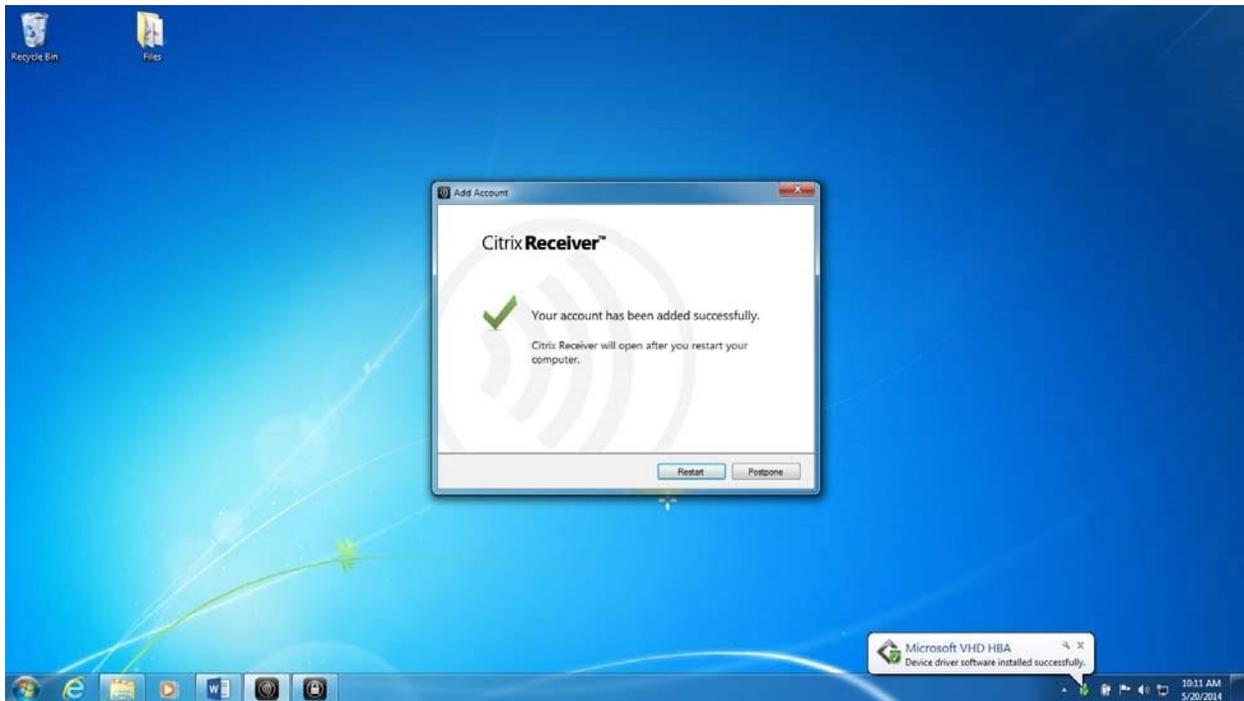


Log in with your eid and eid password

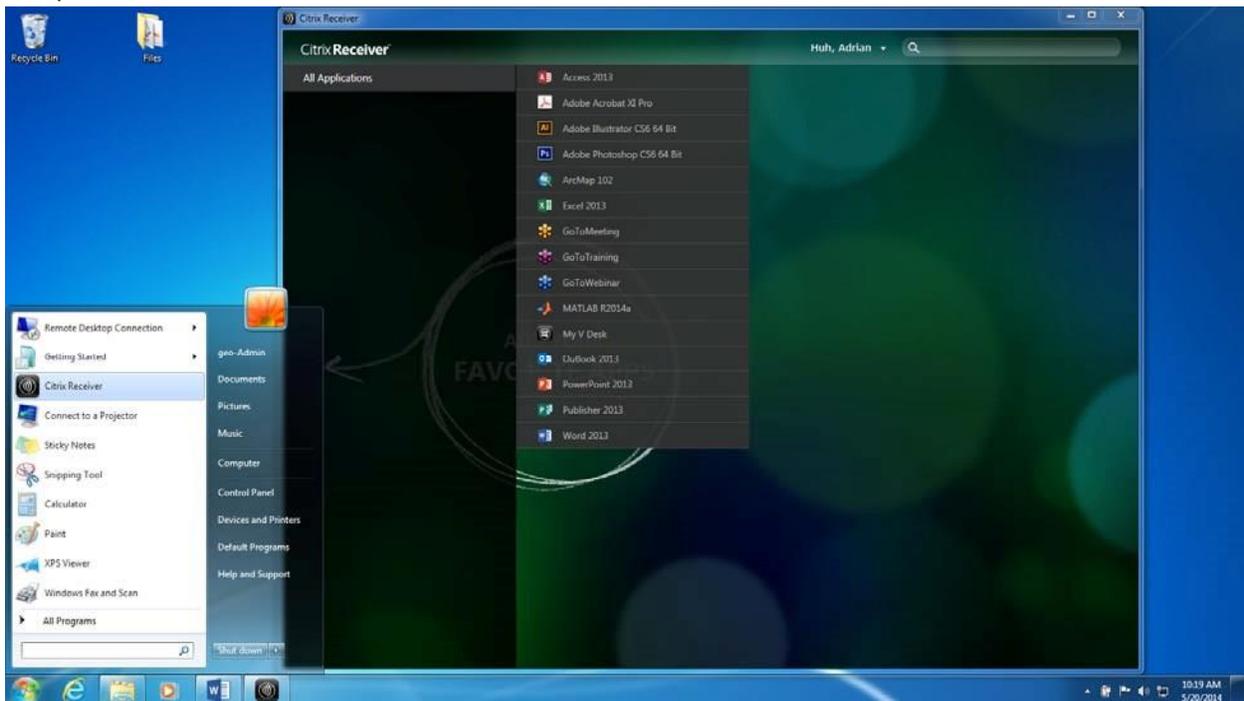


Click Yes

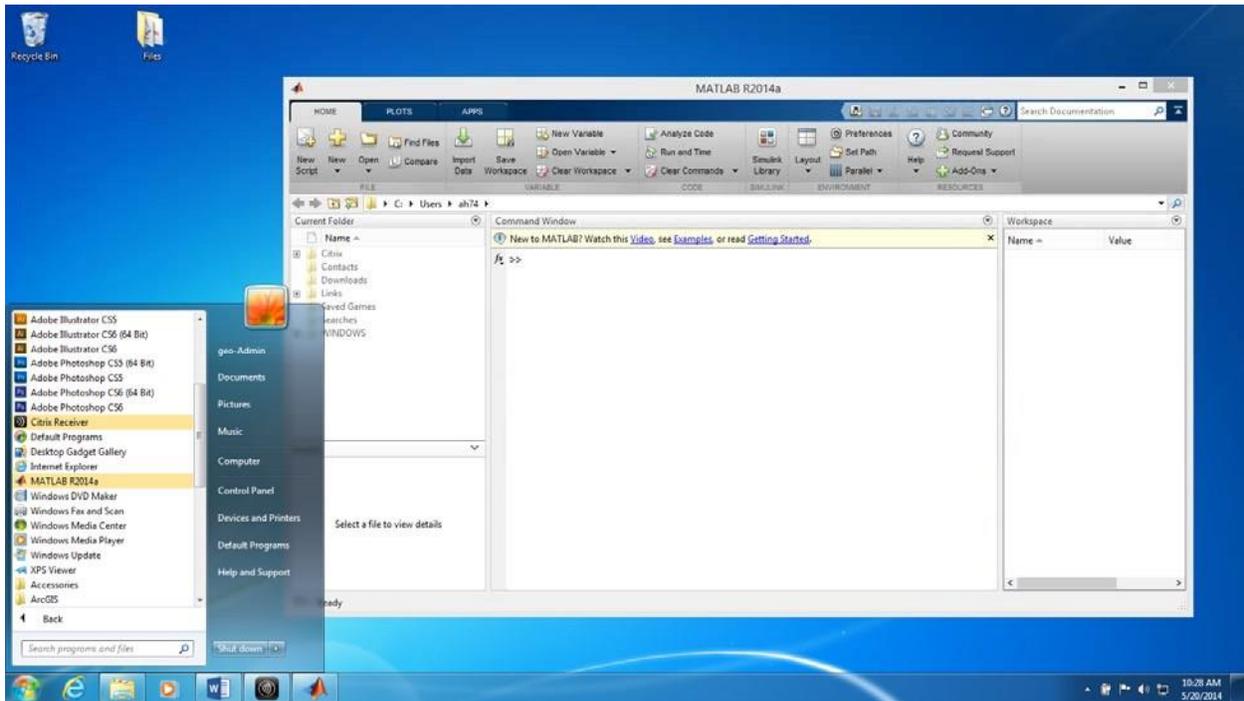




After the configuration you can check out the programs and they will appear in the Start menu on your computer.

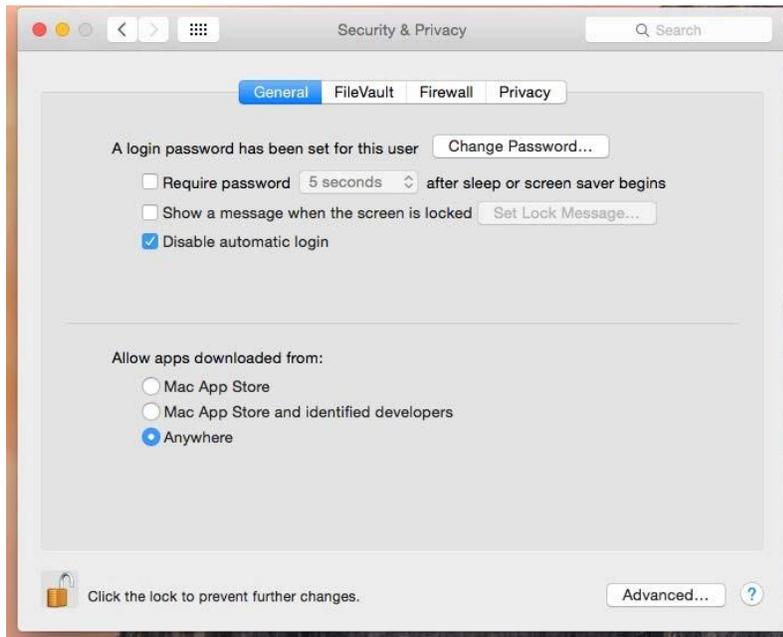


Programs can now start from the Start menu

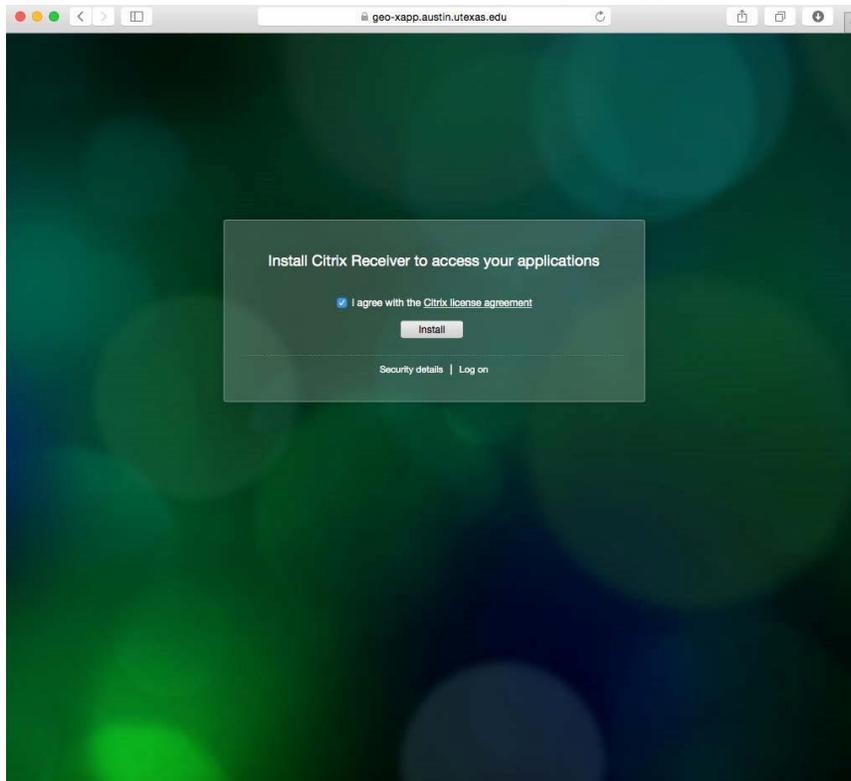


Macintosh

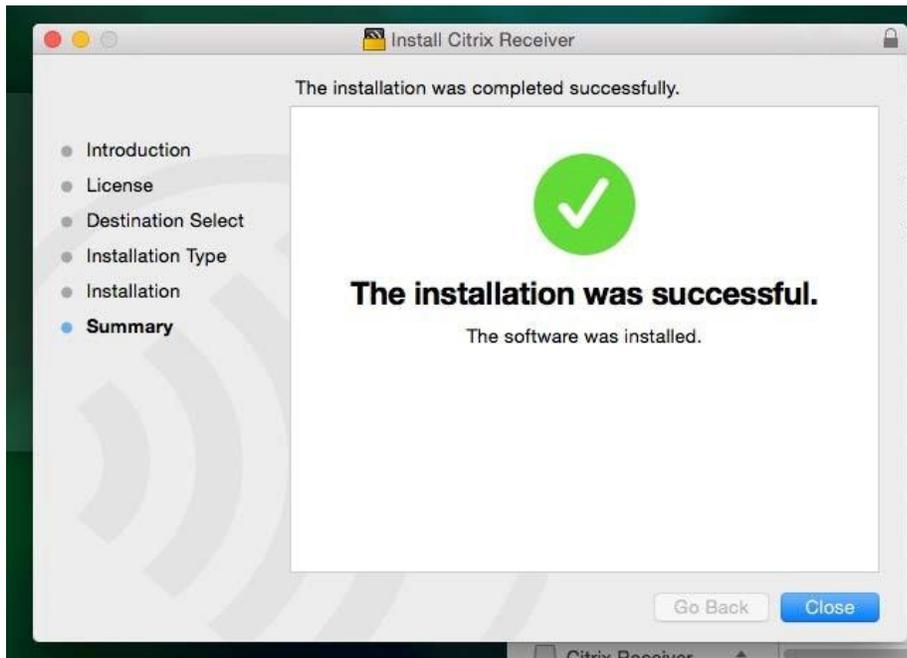
Before installing the Citrix Receiver on a Mac its recommended you temporarily Allow apps to download from Anywhere



Download the Citrix Receiver from <https://geo-xapp.austin.utexas.edu>

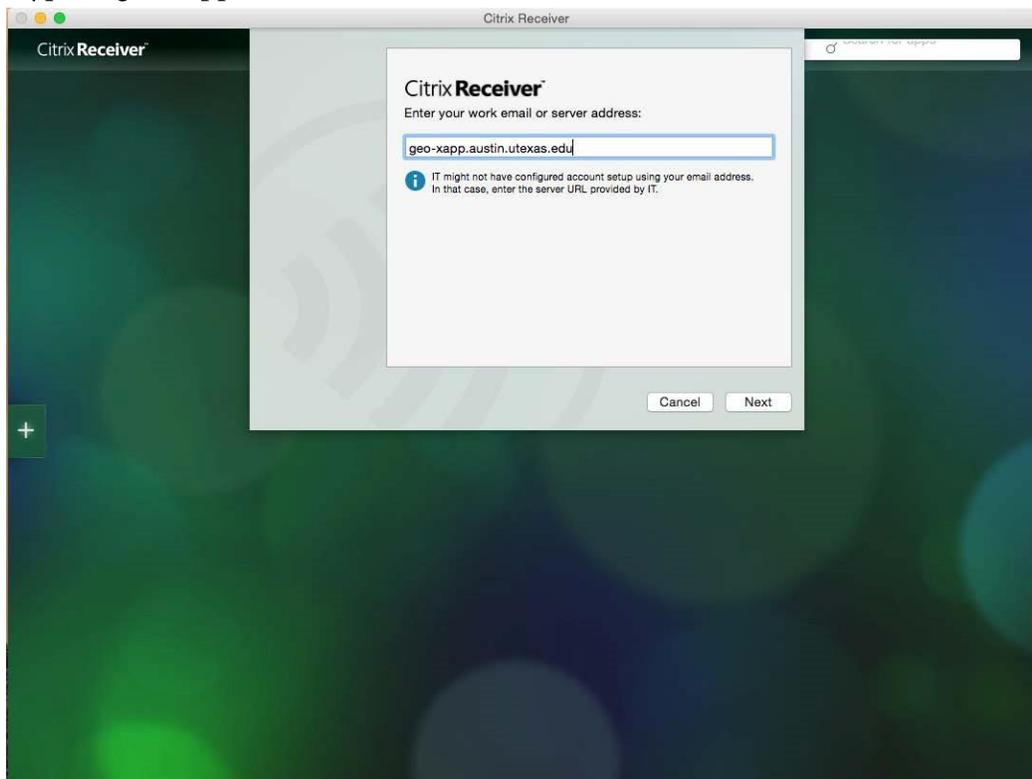


Install Citrix Receiver

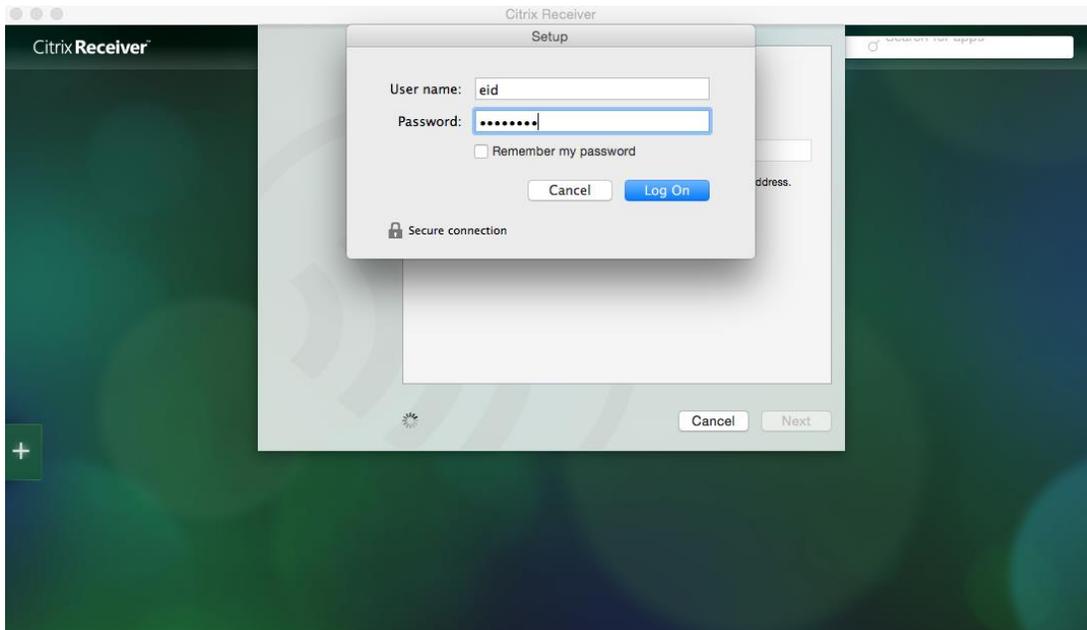


Open up The Citrix Receiver (in your Applications folder or the top task bar)

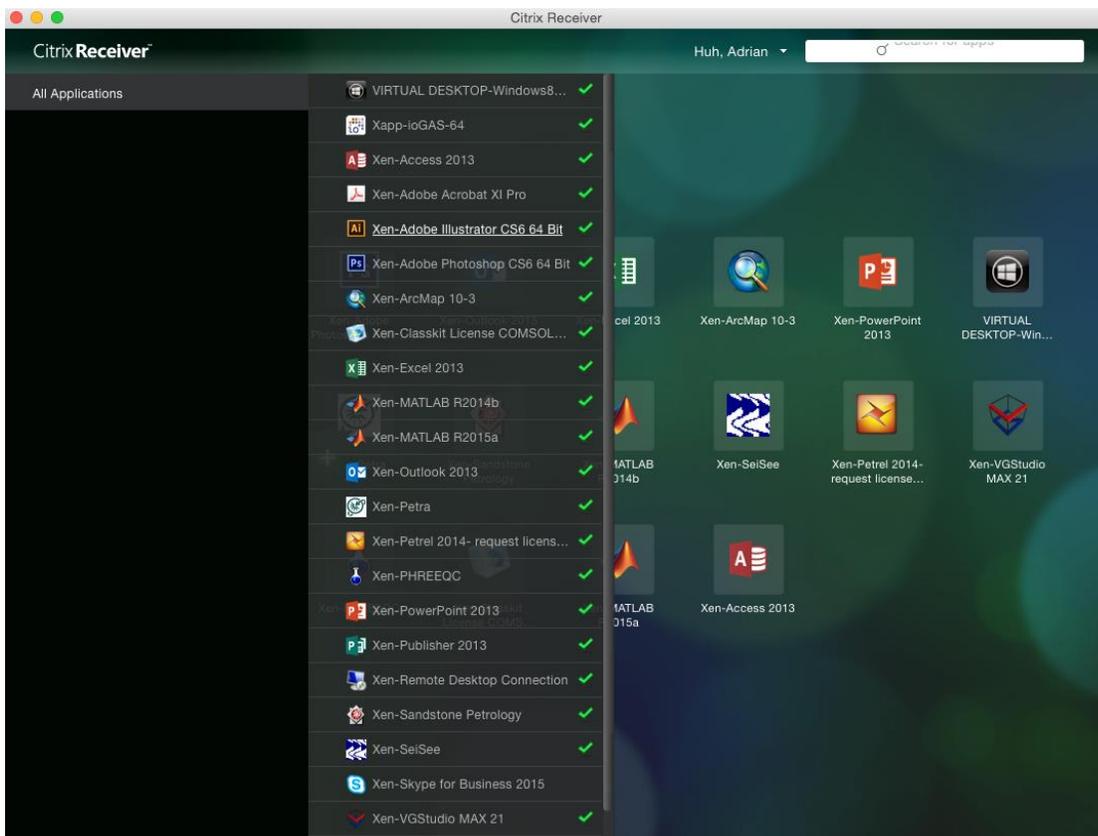
Type in geo-xapp.austin.utexas.edu for the "work or email server address" click Next



Log in with your eid and eid password, Next> click yes



You can now use your programs when opening up the Citrix Receiver



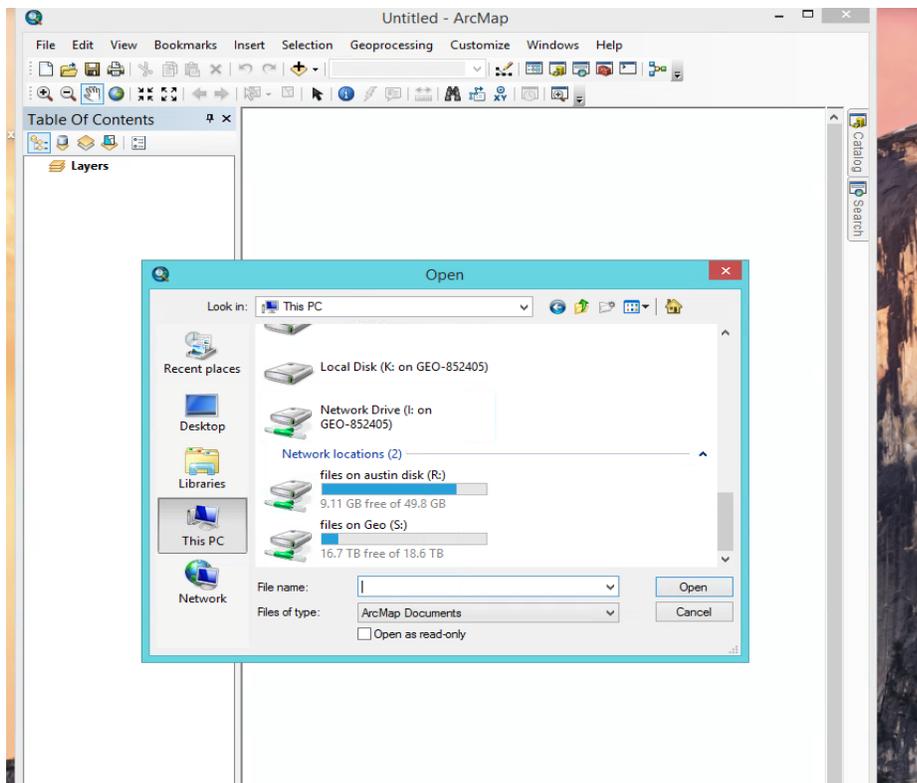
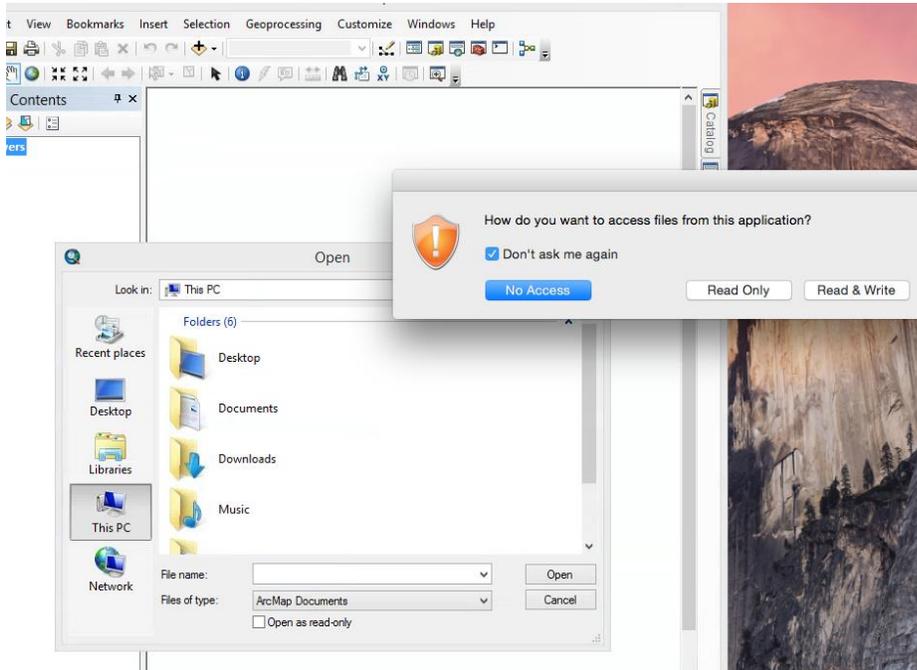
To Save files (applies also to Window machines)

When you open up a program or click on this pc..etc you will at first get a pop up requesting permission.

Click on **“Read and Write”** so that you can access the network, pc..etc. By default no access is highlighted. Don't click on **“No Access”** unless you want to restrict your editing options.

When you click on This Pc and scroll down you will also see your network Drives that you will want to use.

Example:



Any questions contact us at www.jsg.utexas.edu/help

Adrian Huh

Jackson School of Geosciences

GEO/JSG-ITS